

Bridges Eligibility & Reimbursability & Payment Processing
Thursday February 15, 2018
Questions & Answers

If your Agency has questions pertaining to Bridges Eligibility & Reimbursability and/or Bridges Payment Processing, please feel free to contact the SACWIS Help Desk at 1-800-586-1580(option 3 then option 5).

Bridges Eligibility & Reimbursability:

Question: What is the appropriate way to verify income of the young adult?

Answer: There can be multiple ways; the case record, previous IV-E eligibility record or the young adult.

Question: What does deprivation type mean?

Answer: Deprivation is a federal requirement for IV-E eligibility. This is the federal language - Needy children who had been deprived of parental support or care because their father or mother was absent from the home, incapacitated, deceased, or unemployed.

Question: And what does TPR stand for?

Answer: Termination of Parental Rights. This would be used for a young adult that was in the permanent custody of a PCSA.

Question: Will there be a Knowledge Based Article (KBA) being published on this, with the language needed for justification (e.g. child only case--income not considered)?

Answer: Yes, we will be creating a KBA for this functionality.

Question: Great! What is the ETA on that KBA?

Answer: At this time, I do not have an ETA. Other KBAs are currently being worked on.

Question: When does eligibility determination have to be completed after enrollment? And then how frequently does it have to be updated?

Answer: Per rule, 60 days, but I would advise completing the eligibility determination as soon as possible. Once Best Interest is received or not received, an Ongoing eligibility record would be completed. Reimbursability will be determined annually based on the Reasonable Efforts rulings.

Question: So to verify the ongoing eligibility is completed once you have the best interest ruling?

Answer: Yes, that is correct. We are working on getting an Alert or Action Item created to notify the worker that this needs completed.

Question: What would make an agency not certified? Aren't the only agencies the regions?

Answer: Agency certification is handled by ODJFS. If you ever see the exception for agency not certified, contact your State Bridges Administrator.

Question: Do the payment exceptions link to the specific case?

Answer: No, payment exceptions do not have a link to the specific case. The exception, however, will display the associated young adult's name and person id.

Bridges Payment Processing

Question: Where are the actual payments coming from to pay the housing etc.? Is it virtually being paid through SACWIS or from somewhere else?

Answer: SACWIS will create payments on the first of a month for the previous month based on the regional agency and information entered in SACWIS for the young adult. The information that is used to create these payments are the housing, service tiers, dependents, eligibility, leaves, etc. On the 10th of each month, SACWIS sends the payments that were created to OAKS, and a warrant will be issued from OAKS to the Bridges Grantee.

Question: What is a warrant?

Answer: In SACWIS, the word 'Warrant' is synonymous to 'Check' or 'Electronic Funds Transfer (EFT)'. Warrant is the name used by the Office of Budget & Management (OBM).

Question: As an accounting director for our agency, I would like to have access to the Bridges Payment Processing portion of SACWIS. Can I still submit a JFS 07078 to get this access?

Answer: You will need to get approval from the Child and Family Health Collaborative to gain access.

Question: If the young adult does not qualify for Title IV-E for some reason, will they qualify for Bridges?

Answer: Title IV-E eligibility does not impact the young adult's Bridges eligibility.